The Use of QR Technology to Improve Noon Conference Feedback
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On Akron Children’s 2015 Annual Faculty Survey, faculty requested more feedback regarding resident Noon Conference didactics. The program recognized that by facilitating feedback between residents and faculty, didactic quality and thereby resident education would benefit. It was recognized that time constraints on residents, chief residents, faculty, and lecture schedules necessitated an efficient, user-friendly, and sustainable feedback method.

Using SurveyMonkey®, a QR-code generator website, and a QR code reader smartphone application, we created a real-time, 4-question survey for residents to access at noon conference via their smartphones. Each survey link is specific, allowing individualized feedback for the presenting faculty member. Chief residents distribute completed surveys, addressing any notable feedback with faculty. Additionally, standardized work instructions were designed to systematize and propagate the process. This process will be reviewed and optimized annually by each rising chief resident.

This creation of this process for noon conference feedback is the first of its kind in our residency program. We anticipate it will perpetuate a positive feedback cycle which will invaluably improve resident education. Furthermore, the standardized work instructions ensure its sustainability, and may allow for expansion of this process elsewhere in the residency program.