

Place each of these on a 5x8 index card with the corresponding # on the other side. Place them face down randomly in front of residents during the leadership/ manager talk. When you get to the 'top 10' slide, have residents read them #10 down to #1.

Leite's Leadership Tips.

So you're running the ward team!!

- 10.** A Good Leader has a plan for all occasions. (Be prepared with a plan #2 or #3)
- 9.** A Good leader promotes self-directed learning ...and is a role model for it.
- 8.** A good leader brings snacks! (Take care of the team)
- 7.** A good leader brings a sense of humor to work....
- 6.** A good leader knows that the most effective feedback is given and received. (Ask the team how you are doing.)
- 5.** A good leader knows they cannot please everyone in every situation. (The role is not always comfortable – strive for consistency and fairness.)
- 4.** A good leader says 'I don't know' and still looks smart. (Accept that you don't know everything and get comfortable with 'I don't know'.)
- 3.** A good leader communicates effectively with all members of the team (attending, residents, students, nurses etc.)
- 2.** A good leader creates a supportive, open learning environment. (Promote 'thinking out loud', stating a diagnosis / treatment plan without fear of being wrong.)
- 1.** A good leader is always assessing their learners. (Feedback requires accurate, ongoing assessments.)