

## **Case Studies for TKI**

### **Case #1**

You are the nighthawk resident tonight. You and the intern on call have just evaluated a 6-week-old infant with a fever. Together you have established the diagnosis, discussed a differential diagnosis and formulated a treatment plan.

Upon calling the attending to review the case, the attending interrupts you only to recite the plan of care he wants, which varies from what you and the team developed.

- ✓ As the senior resident what options do you have to enhance your leadership role and enhance the intern's learning?
- ✓ What conflict mode would be useful in changing this style of precepting?
- ✓ What consequences will your actions have?

### **Case #2**

You are the ward B intern taking care of a 4 y/o with leukemia. You have taken care of this patient for 2 weeks and have gotten to know the patient and family fairly well. This am, you walk into the patient's room to be confronted by an anxious mother who demands that you evaluate her son immediately. You do so and conclude that the patient now has a fever and focal findings on the lung exam.

You talk with your senior resident and take the necessary steps toward diagnosing and treating these new findings. Upon arriving back to the patient's room you again get confronted by the mother who states she will not listen to anything you have to say and she demands to speak to the 'attending'.

- ✓ What are your next steps?
- ✓ What conflict-handling mode would you choose in this situation?
- ✓ How would you redefine your role in this patient's care?

### **Case #3**

As the senior resident in the outpatient pediatric rotation, you are responsible to supervise 2 interns and 1 fourth year medical student. It is early in the academic year so you are keeping a close eye on all members of your team. For the third time, one of your interns has discussed a diagnosis and treatment plan with a parent before reviewing the case with you. In all 3 cases, you have had to discuss a revision of the diagnosis and treatment plan with the parent and child.

- ✓ How would you handle the discussion with the intern in question?
- ✓ What conflict-handling mode would you choose in this case?
- ✓ Could this situation have been avoided?

